

The City of Alpine is proud to announce online payments for Water Utilities!!

ePay through the City of Alpine is a quick and convenient way to pay your water bill, without the hassle of stamps, checks, or waiting in line.

eBill allows you to receive your water bill directly to your email without having to wait for your bill to arrive.

You can register for either or both of these options by going to www.cityofalpine.com , go to City Departments, then Utility Department, and click on the  button.

New User Registration:

Sign In

New to Alpine Water Department, TX eCommerce?

If you want to sign in,
you'll need to register first.
Registration is **fast & easy!**

To ensure that all our emails get to you, please verify your email address.

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Please send comments, suggestion or problem reports to [support@alpinewater.com](#)

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Fill out your information:

Registration: Enter Information

All of the fields are REQUIRED.

Create Your eCommerce User ID

Example: johnd71033 (Don't use your email address)

Your First Name and Last Name

or

Your Business Name

Important: To complete registration, enter a valid email address that you can check immediately.

Email address

Re-enter email address

Password (must be at least 6 characters long)

Re-enter password

Security Question
-- Choose a secret question! --

Your Answer

You will be asked for the answer to your security question if you forget your password.

Alpine Water Department, TX eCommerce - Registration

Your registration was successful and a verification message has been sent to your email address. Once you have received the message, follow the instruction to verify your information and your account will be ready to use. *If you haven't received the message within an hour then log in and you will be given the opportunity to have the system resend the verification message.*

Your verification message, and all other emails from this web site, will come from EBill4659@JUSTInter.net. Please add this email address to your address book so that messages sent from it will not be blocked by any spam blocking software that you are using.

If you have not received your verification email please check your spam/junk folder and add us to your address book.

Once your account is registered you can choose whether to simply pay your bill through ePay or sign up to receive eBills. To receive eBills or to pay your full amount of your bill, choose the 'View & Pay Bills' link. To pay any other amount different from your bill, choose the 'Pay Other Items' link. For instructions on how to pay your bill [click here](#).

Alpine Water Department, TX eCommerce Menu

Select an option:

View & Pay Bills

Pay Other Items

Log Out

Click here to view and pay your full amount of your bill



To ensure that all our emails get to your Inbox, add us to your whitelist.

You will have to add your account, for this you will have to have your current bill on hand for your account number and PIN#. The PIN number is located on your bill to the left of the postage and is a five digit number. If you are having any problems locating either one of these number, please call the water dept. at (432) 837-0047. Adding your account will sign you up for eBill and will give you access to pay your bill online.

CITY OF ALPINE WATER
ACCOUNT STATEMENT
for the period of 9/1/2017 to 10/3/2017
Account Number:

CITY OF ALPINE WATER
100 NORTH 13TH STREET
ALPINE, TEXAS 79830
Office Hours:
MONDAY - FRIDAY - 8:00 AM - 5:00 PM 432-837-0047

PIN #
11111

FIRST CLASS MAIL
PRESORTED
U.S. POSTAGE
PAID
DATAPROSE

Customer Name:

Account #

RETURN THIS STUB ALONG WITH YOUR PAYMENT

Account Number	Amount Due	Due Date
111111.00		

Total amount due after 11/10/2017

***AUTO**SCH 5-DIGIT 79830
2253 1 AV 0.253*****2253 1 S26192D1

Total Amount Due Now

Amount due after 11/10/2017

Keep this stub

Detach and retain left side for your records.



Alpine Water Department, TX eCommerce - Account List

Your Accounts...

[Add an Account](#)

[Main Menu](#)

[Update Profile](#)

[Log Out](#)

To ensure that all our emails get to your Inbox, add us to your whitelist.

Alpine Water Department, TX eCommerce

Add Account to User Profile

All of the fields are REQUIRED.

Select Bill Type

Water Bill

Account #

PIN #

PIN from bill

Just to the right of our Organization return address

[Continue](#)

[▶ Learn how to add an account](#)

If you choose to pay a different amount other than what is on your bill, click on the 'Pay Other Items' button, you will need your account number for this:

Alpine Water Department, TX eCommerce Menu

Select an option:

[View & Pay Bills](#)

[Pay Other Items](#)

[Log Out](#)

Click here to pay any other amount than what is on your bill.



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Alpine Water Department, TX Make a Payment

Enter the account # for your Utility Bill and the amount of the payment. Click **Make Payment** to continue on to the payment page. *All fields marked with an asterisk (*) are required.*

Document Type: Utility Bill
Account #: *
Amount: *
Convenience Fee: \$0.00

To ensure that all our emails get to your Inbox, add us to your whitelist.

Please be aware that there is a convenience fee of 3% of the amount you are choosing to pay plus \$0.35. If you have any questions or concerns, please feel free to contact your water department at (432) 837-0047.